



PRIVACY COLLECTION STATEMENT

This privacy collection statement applies to Harcourts Group (Australia) Pty Ltd, Finservice Pty Limited (trading as "Mortgage Express"), Harcourts Complete, Strand Conveyancing and their related entities and Harcourts franchisees (**Harcourts**).

Harcourts collects your personal information for purposes such as administering open houses, providing you with the services that you request, seeking customer feedback from you, undertaking credit checks, reporting to a tenancy default database, providing you with information about financial products offered by third party lenders, market research purposes and direct marketing communications about the products, services and promotions offered by Harcourts. We may also disclose your personal information to third parties who assist us in providing such services and promotions, and other third parties as required by law.

Harcourts will not disclose your personal information to recipients overseas without your consent, except where required or permitted to do so by law.

If you do not provide the requested personal information, Harcourts may be unable to provide you with the products and services you seek.

Harcourts' privacy policies contain information about how you may seek access to, or correction of, personal information that Harcourts holds about you, how you can complain to Harcourts if you believe your privacy rights have been breached, and how Harcourts will handle your complaint.

If you would like further information, please contact Harcourts' Privacy Officer on +61 7 3839 3100 or at privacy@harcourts.com.au.