



Don't Take Our Word For It

Learn what others are saying about us

"State-of-the-art technology"

Thank you to everyone at Smoke Alarm Solutions for your ongoing reliability and trustworthiness as our preferred, and only, supplier of smoke alarm servicing and maintenance. The state-of-the-art technology that equips us with quick, precise reporting and communication far exceeds our expectations especially from such a cost-effective service. Your technicians are well-presented, professional yet personable and we always look forward to their arrival at the office. We look forward to continuing our strong business relationship with you all.

The answer was very simple for us. Smoke Alarm Solutions, with their qualified tradespeople and support staff, who have strong property management backgrounds, made our job so much easier. We had tried other companies along the way however we now exclusively use Smoke Alarm Solutions due to their commitment to pleasing their clients, which is backed up by a great service guarantee. Well priced, professional service, plus full coverage with compliance certificate for peace of mind. What more could you want? You would have to be crazy not to employ the services of such a reputable company!

"Made our job so much easier"

We would like to extend to you all, from front reception to everyone behind the scenes, a tick for excellence above and beyond your call of duty. We have asked of you last minute requests and prompt expectations on service that all of you have delivered immediately. Your company and your employees are testament to being the best and providing the best. It is OUR pleasure to have such a shining company working within the real estate business.

"A tick for excellence"

We have entrusted Smoke Alarm Solutions with the management and servicing of our investment properties for a number of years now. As a property management organisation that manages a large portfolio of investment homes, we are comfortable in saying that the service and management is in safe hands with Smoke Alarm Solutions. The professionalism from the office staff to the men and women out in the field is of a very high quality. Our property managers have never received a call from a tenant complaining about one of their staff. This is a credit to your business. We highly recommend Smoke Alarm Solutions to service your smoke alarms!

"In safe hands"

We changed service providers for our smoke alarm servicing to Smoke Alarm Solutions about 12 months ago. During this time we have found Smoke Alarm Solutions to provide an extremely professional, efficient and thorough service to our company. The service that we have received has been far above any other available in the market. Smoke Alarm Solutions are easy to deal with, communicate well with both us and our tenants and best of all keep up to date with technology within their industry. I have no hesitations at all in recommending Smoke Alarm Solutions to any property manager or landlord.

"Extremely professional"



Smoke Alarm Compliance

Delivered by us. Brilliantly.

South Australia



A Complete Compliance Service



Making complicated things simple is what we do

Smoke alarm compliance should not be difficult or time consuming. All you want to do is issue a Work Order and be confident that it will get done. On time. Every time. Perfectly.

We do this more than 1,800 times every single day. Our systems are entirely flexible and we can deliver a service exactly the way you want.

We service more properties than all other smoke alarm companies combined. More than 200,000 Australian landlords and 4,000 property managers entrust Smoke Alarm Solutions for their smoke alarm compliance.

Ensuring 100% smoke alarm compliance

As a property manager you constantly strive to meet your Duty of Care. Your goal is to ensure your properties are made compliant as efficiently as possible. This is how we achieve this for you:

- ✓ Every technician and electrician is comprehensively trained in smoke alarm compliance
- ✓ Properties are attended to promptly - often within 3 hours
- ✓ Your compliance report emailed to you within 24 hours - usually same day
- ✓ Dedicated rapid response team for urgent jobs
- ✓ Technicians uniformed and police checked - outstanding ambassadors for your company
- ✓ All technicians are employees - we do not use sub-contractors
- ✓ Comprehensive database and history of every property and every attendance
- ✓ Online Client Portal - you can see the status of every property 24/7

Pricing Schedule

Service	1 Year Package	3 Year Package
Annual Service - Once A Year	\$65.00	\$58.50 per year
Annual Service - Gold	\$70.00	\$63.00 per year
Annual Service - Diamond	\$79.00	\$71.00 per year
Annual Service - Platinum	\$99.00	\$89.10 per year
Total Compliance Service - Gold	\$149.00	\$134.10 per year
Total Compliance Service - Platinum	\$189.00	\$170.10 per year
ADDITIONAL SERVICES		
Once-Off Inspection	\$50.00	Not Applicable
Safety Switch Test	\$10.00	\$9.00 per year
Water Meter Reading	\$5.00	\$4.50 per year
Corded Window Compliance	\$90.00	\$81.00 per year
Replace/Install 9v PE Smoke Alarm	\$30.00	
Replace/Install 10 year PE Smoke Alarm	\$50.00	
Replace 240v PE Smoke Alarm	\$99.00	
Install 240v PE Smoke Alarm	\$135.00	

Annual Service - Once A Year

This is the perfect plan when inspections are not required at lease changes or tenancy renewals. We will visit the property once a year and return to the property as many times in a year as required (free of additional cost) to rapidly correct any faulty or beeping smoke alarm. If alarms are required you can choose between conventional smoke alarms or our beautiful designer Jalo smoke alarms.

Annual Service - Gold

We will visit the property as many times in a year that you need us to - it could be every tenancy change, it could be to attend to a faulty alarm, it could be to simply do a compliance check. No matter how many times we visit the property - there is no additional cost. If alarms are required (additional cost) you can choose between conventional smoke alarms or our beautiful designer Jalo smoke alarms.

Annual Service - Diamond

All the services included in the Gold Service, but if alarms (that are required for compliance) are faulty or past their replacement date, we will replace the alarms for **FREE**. (If the alarms are missing or damaged, these will be an additional cost that should be charged to the tenant). If additional alarms are required for compliance, this will be an additional cost.

Annual Service - Platinum

All the services included in the Diamond Service, but all alarms (that are required for compliance) are **FREE**. If alarms are faulty or past their replacement date, missing or damaged or if additional alarms are required for compliance, all these alarms are **FREE**. This truly is a No-More-To-Pay service. The only cost to ensure 100% compliance is the low annual fee. You will never have to pay for an alarm again. If alarms are required you can choose between conventional smoke alarms or our beautiful designer Jalo smoke alarms.

3 Year Package

The most cost-effective way of ensuring 100% alarm compliance is our 3 year package. You can save 10% off any annual service fee by choosing the 3 year service and enjoy the peace of mind that no matter how regulations change, your properties will always be compliant. The 3 year fee is charged after the first visit to the property and is non-refundable. If the property is sold or the management is changed, the service stays with the property for the whole 3 years, even if the owner changes. You can enjoy a 10% cost saving, and maximise this years tax deductions.

Total Compliance Service - Gold

We will inspect all window coverings for compliance, issue a Safety Statement to the tenants, provide a Compliance Statement after every attendance. All cleats, tensioning devices, equipment and labels are supplied free of charge. We will test and report on the safety switch and service all smoke alarms. Alarms (if required) are an additional cost.

Total Compliance Service - Platinum

We will inspect all window coverings for compliance, issue a Safety Statement to the tenants, provide a Compliance Statement after every attendance. All cleats, tensioning devices, equipment and labels are supplied free of charge. We will test and report on the safety switch and service all smoke alarms. We will replace any faulty, damaged, expired or missing smoke alarms free of charge.

